

Quality Policy



The Board of Directors of PSD Energy Pty Ltd is committed to providing quality services that meet statutory, regulatory, and customer requirements, and to continually improving the effectiveness of our Quality Management System (QMS).

Our QMS is aligned with the company's strategic direction and provides guidance to management, employees, subcontractors, and other interested parties to achieve the highest standards of performance and customer satisfaction.

We will achieve this by:

- *Ensuring all employees are appropriately inducted, trained, and supported to fulfil their roles.*
- *Establishing, reviewing, and communicating measurable Quality Objectives that drive continual improvement.*
- *Defining and maintaining clear roles, responsibilities, and accountabilities across the organisation.*
- *Proactively identifying and managing risks and opportunities to enhance performance and reliability.*
- *Monitoring, measuring, and auditing quality performance to ensure ongoing compliance and effectiveness.*
- *Engaging and consulting with employees, subcontractors, and consultants to transfer learnings into continual improvement of the QMS.*

PSD Energy is committed to enhancing customer satisfaction and to ensuring this Quality Policy is communicated, understood, and applied at all levels of the organisation.

Signed

A black ink signature of Darren Cripwell, consisting of a stylized 'D' and 'C'.

Darren Cripwell

Director

A blue ink signature of Ignatius Muller, written in a cursive style.

Ignatius Muller

Director

A black ink signature of Tertius Strydom, featuring a large, stylized 'T' and 'S'.

Tertius Strydom

Director



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